Radically Simplify™ IT Operations

Tidal™ Enterprise Scheduler

Complete Enterprise Job Automation

Tidal™ Enterprise Scheduler is the easiest to use solution for cross-application and cross-platform enterprise job scheduling, batch business process automation and application integration. Enterprise Scheduler provides the means to define your batch and straight-through business processes, integrate the commercial and custom applications these processes use and determine which tasks to run, and where and when to run them. Automatically.

Tidal Enterprise Scheduler can manage hundreds of thousands of tasks a day created by your composite business workflows. It offers a scalable, distributed architecture that works across platforms such as Windows®, UNIX®, Linux®, z/OS®, OS/400®, Tandem®, and OVMS®. In addition, Enterprise Scheduler seamlessly integrates with leading applications such as SAP®, PeopleSoft Enterprise®, Oracle® E-Business Suite and Informatica®. Used in some of the most demanding data centers in the world, Enterprise Scheduler can be implemented quickly and managed easily to rapidly streamline batch processing.

Radically Simple to Use

Tidal Enterprise Scheduler offers an intuitive and easy-to-use graphical user interface with point-and-click operation and standard functions such as tabbed dialog boxes and visual choices for settings and job process definitions. If your staff already uses Microsoft Windows and Outlook, it is well on its way to using Enterprise Scheduler. From a single client console, users can view the processing workload for past, present and future application job executions in real time, allowing disparate systems to be centrally managed—without scripting. Users can create jobs and job streams as well as calendar and event dependencies at the click of a mouse.

Tidal Enterprise Scheduler can also document the Run Book for managing these critical job streams. Each job definition can contain operational instructions and restart procedures to ensure that operations staff consistently follows your company's best practices.

Cross-Platform, Cross-Application Automation

Sophisticated dependency functions in Tidal Enterprise Scheduler allow users to easily manage processing in a heterogeneous environment. Enterprise Scheduler automatically manages setting up semaphores and synchronization objects to schedule jobs across different types of platforms. Application job

Highlights

- Support for cross-application, cross-platform job dependencies
- Easy-to-use, script-free design
- Robust, seamless integration with major application platforms
- Supports scheduled, ad hoc and straight-through processing
- Flexible scheduling capabilities such as exception based management and role-based security
- Built-in FTP, SFTP and FTPS support
- Built-in database integration
- Event-driven scheduling

Other scheduling solutions on the market frequently require scripting. Tidal Enterprise Scheduler, on the other hand, allows you to define jobs and jobs streams, dependencies, calendars and triggering events—without requiring the time-consuming and error-prone process of developing and maintaining scripts.
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Key Benefits
- Rapidly increases IT efficiency by streamlining and simplifying batch processing across the enterprise
- Enhances system reliability and minimizes expensive downtime by automating batch processes
- Optimizes service and competitive advantage by accelerating mission-critical business application processing
- Improves IT job satisfaction by freeing staff for projects with a direct impact on the business
- Scales easily to handle your largest applications and networks

dependencies can be set to occur on any number of events including job start, job completion, job failure, changes within a specified file, specific occurrences of a job instance, and dependencies from third-party job schedulers, variables and Simple Network Management Protocol (SNMP) events.

Increasingly, businesses are using job scheduling and batch process automation technologies to integrate their internal operations and develop closer links with partners and customers. The technology most commonly used to exchange data or transfer files among applications and partners is the File Transfer Protocol (FTP). Tidal Enterprise Scheduler offers the easiest to use, most powerful script-free solution available to manage both FTP and secure FTP (SFTP and FTPS) dependencies within your job directly from its easy to use user interface.

Integration with ERP & BI Applications
Tidal Enterprise Scheduler integrates seamlessly with leading ERP/SCM/CRM applications including SAP, PeopleSoft Enterprise, Oracle E-Business Suite, Informatica and Crystal Enterprise. And with Enterprise Scheduler you need not be concerned about the impact of installing code on your production systems. Enterprise Scheduler’s agentless technology integrates with the leading packaged business applications. In addition, it integrates with leading solutions for backup, ETL, reporting engines and various other enterprise applications.

Business Views
Aligning IT with business goals is critical. In order to accomplish this, IT must understand how specific IT tasks relate to an overall business process. Tidal Enterprise Scheduler enables this understanding through its Business Views. These views display the batch tasks comprising a batch business process, their dependencies and status. Using Business Views, your IT staff can define, understand and control not just individual batch tasks, but the overall batch business process.

Scalability
Tidal Enterprise Scheduler installs quickly and scales to meet the needs of organizations of all sizes. Its key components are the Master, Agent and Client. The Master, running on Windows UNIX or Linux manages the overall status of the automation environment and builds information for a real-time view of production processing. Agents execute jobs and provide job status to the Master. Agents are available for Windows, Linux, UNIX, HP MPE OVMS, Tandem and z/OS. With its ability to complete up to hundreds of thousands of jobs daily across hundreds of Agents, Enterprise Scheduler’s robust multi-threaded design can handle your most demanding workload.
Enterprise Calendars – Perpetual, Ready to Use, Out of the Box

Businesses run on a variety of calendars including fiscal, manufacturing, payroll and holiday. Tidal Enterprise Scheduler’s sophisticated calendaring capability allows users to create perpetual, logical and unique business-specific calendars without scripting. And because they are perpetual and logically based, you will not need to recreate them annually.

Tidal Enterprise Scheduler uses business calendars to begin jobs on a particular date and time. These calendars enable you to specify a job to process on either specific dates or relative dates within a month, such as the first and third Thursdays. The software is delivered with more than 60 pre-defined workday and financial calendars that can be easily modified to meet the most highly complex processing needs. When you need to modify a calendar or make an ad hoc change to a calendar, these changes can be made dynamically without requiring a recompile of the schedule.

Events

Increasingly, businesses are automating straight-through processes in which tasks are initiated as soon as a particular event occurs. Tidal Enterprise Scheduler provides script-free support for event-based scheduling. Among the events supported are:

- Database changes (without requiring creation of database triggers)
- E-mail
- Fax
- SNMP
- Variables (managed internally or externally)
- SOA events (via web service interface)

To simplify managing alerts, Tidal Enterprise Scheduler also offers a specialized alert console that lets you see all defined alerts within your scheduling system, view their status and manage their behavior. In addition, this alert console assists you in quickly creating and maintaining event-based batch processes in your development and production systems.

Role-Based Security

User access can be controlled through customizable templates. A user with a high level of authorization can use any Tidal Enterprise Scheduler client to control and monitor the production schedule. Another may be allowed to create automated workflows, while others may be restricted to running certain processes without administrative privileges using specific servers and accounts. For easy management, users with similar job functions or who work in the same department, for example, can be clustered together into a workgroup with the same access rights. Users can be members of numerous groups, each workgroup with its own access rights to jobs.
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Audit Support
Tidal Enterprise Scheduler goes far beyond simply providing logs that indicate which workloads ran and when and where they executed. Enterprise Scheduler provides the tools you need to support IT audit and compliance initiatives—by allowing operations and audit personnel to identify and understand changes made to the production environment, when they were made, who made them and—when necessary—to undo them.

Fault Tolerance and High Availability
Fault-tolerance of the Master is provided through two distinct mechanisms. The first method is industry-standard clustering technology. The second method provides fault tolerance without any requirement for third-party components. Customers can choose the method of their preference. Support for Agent fault tolerance is accomplished using an agent pooling mechanism. If any Agent is unavailable, work is automatically deployed to the next Agent identified in the pool.

Alert Management
Tidal Enterprise Scheduler’s diagnostic tools track problems that appear in the production schedule. Alerts can be sent to the control console in response to event triggers, such as a failed machine. Users can also receive alert notifications via e-mail, telephone or pager and respond directly from those devices. In addition, alerts can be defined and managed without the need to write scripts.

Workload Balancing
To maximize system resources, Tidal Enterprise Scheduler allows you to manage production workloads closely through queues with limits and priorities, tracking resource availability and usage as well as balancing workloads across lists of servers based on system load. These tools allow jobs to be processed more efficiently by creating policies for managing the consumption of system resources and distributing job workload across multiple machines. Jobs can be automatically sent to the most available machine or broadcast to multiple systems.

Remote Access through the Web
Tidal Enterprise Scheduler allows organizations to securely monitor and control critical business processes remotely over any Internet connection. The browser function provides complete functionality, not just a limited list of the most common functions. Both Windows and Java-enabled web browsers are fully supported.